

Claim Number Generation Requirement Specification

**Version 1.3**

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| 1.0 |  |  | | New Document |
| 1.1 |  | Updated pages 2-6 | | Updated with new specification discussed in the meeting on 8 Jan 2015 |
| 1.2 |  | Page 5 | | Updated Parent Claim Codes |
| 1.3 |  | Page 5 | | Doubts under [INDIA Ebix 12 Jan 2015] |

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| **References** | | |
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# Overview

The objective of this document is providing information for “Claim Number Generation” of Claim registration module.

Business scenario:

1. On Accident screen, Parent Claim Number will be generated based on Business Units.

Ex:

* First Claim: CLM/BU/ 2015-1
* Second Claim: CLM/BU/ 2015-2
* Tenth Claim: CLM/BU/ 2015-10

**Business Units:**

* BU – Bus
* TR – Train
* PC – Private Car
* PB – Private Bus
* RV – Rental Vehicle
* CV – Commercial Vehicle
* TA – Taxi

1. On claim tab as per the claim file received, different type of claim will be entered by user and a Claimant Record Number will be generated as per claim type.

Example:

* OD First Claim: OD-1
* OD Tenth Claim: OD-10
* BI First Claim: BI-1
* BI Tenth Claim: BI-10
* PD First Claim: PD-1
* PD Tenth Claim: PD-10

1. All Created Claims will be linked to Parent Claim Number which will be created under Accident screen.

## Specification

|  |  |  |  |
| --- | --- | --- | --- |
| ☒ | New | ☐ | Change Request |

* 1. Module

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| ☐ | Diary | ☐ | System Admin Module | ☒ | Claim Registration |
| ☐ | Claim Payment | ☐ | Claim Recovery | ☐ | Claim Enquiry |
| ☐ | Upload | ☐ | Reports |  |  |

* 1. Development Type

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| ☒ | Functionality | ☐ | Integration | ☐ | Rule |
| ☐ | Report | ☐ | Field | ☐ | Screen |

## Claim number digit information

### Parent Claim Number

**Format:** Main / Business Unit / Year – Running Number >>

**Main:**

CLM – Claim

P – Payment Movement

LOG – LOG Request

R – Recovery Made

M – Mandate Movement/Reserve Movement (Singapore 12 Jan 2015: India team to suggest History Codes)

*[INDIA Ebix 12 Jan 2015]*

* *Please provide following details:*
  + *Generation Criteria of each section of parent claim number.*
  + *We would like to know the screen and business logic behind each part of parent claim number.*
  + *We request you to provide “Case study” of claim to provide real time use of following :*
    - *parent claim number*
    - *Each section of parent claim number*
    - *Claimant record number*
* *What information we need to provide you regarding “History codes”.*
* *Please provide details of requirement of “History codes”, so that we can suggest solution.*

**Business Units:**

* + - BU – Bus
    - TR – Train
    - PC – Private Car
    - PB – Private Bus
    - RV – Rental Vehicle
    - CV – Commercial Vehicle
    - TA – Taxi

**Year:** Four Digits

**Running Number:** Running unique number starting from 1

Example:

* + - First Claim: CLM/BU/ 2015-1
    - Second Claim: CLM/BU/ 2015-2
    - Tenth Claim: CLM/BU/ 2015-10

.

### Claimant Record Number

**Format:** Type – Running Number >>

**Type:**

OD – Own Damage

PD – Property Damage

BI – Bodily Injury

**Running Number:** Running unique number starting from 1

Example:

* + - OD First Claim: OD-1
    - OD Tenth Claim: OD-10
    - BI First Claim: BI-1
    - BI Tenth Claim: BI-10
    - PD First Claim: PD-1
    - PD Tenth Claim: PD-10

### Name with Claimant Record Number

Format: Claimant Name (max 50 characters) – Claimant Record Number

**Claimant Name:** No spaces, maximum 50 characters (Ex. JohnTanAhDoe)

**Claimant Record Number:** Type – Running Number>>

**Example:**

* OD: JohnTanAhDoe-OD-1
* BI: SusanLeeAhDoe-BI-1
* PD: JasonOhAhDoe-PD-1